

Engagement types – 1 to 13

The standard commercial framework applies to these engagement types only

	Engagement type	Scope summary
Strategic Consulting	1. Government & Business Strategy	Strategy Development and Planning; Strategic Business Case, Business Performance Reviews, Organisational Design / Transformation, Business Intelligence, Cost Management, Governance, Policy Review / Development
	2. Business Processes	Business Process Re-engineering, Business Process Mapping
General Consulting	3. Project Management	Project Management
	4. Change Management	Change Management
	5. Financial Services	Accounting Services, Accounting Standards, Finance Process Reviews, Asset Management, Valuations, Financial/Economic Advisory Services, Forensic Advisory
Functional Consulting	6. Audit, Quality Assurance and Risk	Internal / External Audit, Risk Management, Probity Services
	7. Taxation	Goods and Services Tax (GST), Other Tax Services
	8. Human Resources	Human Capital Management, Culture, Work Health and Safety (WHS), Remuneration, Retention, Diversity
	9. Procurement & Supply Chain	Procurement / Sourcing, Category Management, Procurement Accreditation, Supply Chain
	10. Marketing & Customer	Market Research, Customer / Customer Experience, Pricing
	11. Actuarial Services	Actuarial Services
	12. Transaction Services	Transaction Services
	13. Telecommunications	Telecommunications Consultancy